



राज्य स्वास्थ्य समिति, बिहार



GOVERNMENT OF BIHAR.
DEPARTMENT OF HEALTH

e-tender (NIT) Reference No.: - 12...../SHSB/Food Services/2025-26

**Notice Inviting Tender for Selection of Agency for Rate Contract for
Supply of Food Services (Snack Packets, High Tea, Lunch, Buffet etc.) for
the State Health Society, Bihar (SHSB)**

e-Procurement Mode Only

<https://eproc2.bihar.gov.in>

NOTICE INVITING TENDERS

1. The State Health Society, Bihar(SHSB), Patna intends to select agency(s) via e-tendering for rate contract for Supply of Food Services (Snack Packets, Lunch, Buffet etc.) for the State Health Society, Bihar (SHSB), for the period of 3 years from the date of agreement. The State Health Society, Bihar, invites bids from eligible business entities, in providing the services as mentioned in this tender document.
2. The contract with the successful bidder/agency will be signed with SHSB.
3. To participate in the e-tendering process, the bidder/agency are required to get themselves registered with Bihar Government Centralized e-Procurement portal, i.e., <https://eproc2.bihar.gov.in>, shall contact the helpdesk at the following address, "Mjunction Services Limited, RJ Complex, 2nd Floor, Canara Bank Campus, Khajpura, Ashiana Road, P.S. - Shastri Nagar, Patna 800 014, Bihar, e-mail id: eproc2support@bihar.gov.in, Toll Free Number- 18005726571 (Working Hours: 8AM to 7PM, All days in week except Sunday and few selected state holidays)".

4. Schedule of Events

S.no.	Event Description	Timeline
4.1	Bid Submission Start Date & Time	21/07/2025 (Monday) from 11:00 AM, on the e-Procurement Portal (https://eproc2.bihar.gov.in)
4.2	Last date & time for submission (upload) of online bidding document.	11/08/2025 (Monday) till 05:00 PM, on the e-Procurement Portal (https://eproc2.bihar.gov.in)
4.3	Last date & time for submission of EMD (Online Mode)	11/08/2025 (Monday) till 05:00 PM
4.4	Time, Date of opening of Technical Bid	13/08/2025 (Wednesday) at 11:00 AM on the e-Procurement Portal (https://eproc2.bihar.gov.in)
4.5	Time, Date of opening of Financial Bid	To be announced later on the e-Procurement Portal (https://eproc2.bihar.gov.in)
4.6	Pre-bid meeting (Date & time)	28/07/2025 (Monday) at 11:30 AM
4.7	Pre- bid meeting venue	Conference Hall, State Health Society, Bihar, 4 th Floor, Swasthya Bhawan, Sheikhpura, Patna-800014

- Note – i) Interested tenderers may obtain further information about this Notice Inviting Tender (NIT) from the office of State Health Society, Bihar.
- ii) No tender will be accepted after closing date and time in any circumstances.

5. Tenderer may also download the tender documents (a complete set of document is available on website) from e-Procurement Portal (<https://eproc2.bihar.gov.in>) and submit its tender by using the downloaded document.
6. The tender shall be accompanied by Earnest Money Deposit (EMD) of Rs. 2,00,000/- (Two Lakh Rupees only) transferred through e-Payment mode (i.e. NEFT-RTGS, Internet Banking, Credit/Debit Card) on the link mentioned in the e-procurement portal (<https://eproc2.bihar.gov.in>). No bidder is exempted from submitting of the EMD as mentioned in the tender document.

7. Tender Processing Fee (TPF) amount for the sum of Rs. 590/- (Five hundred Ninety rupees) to be paid by the bidder through e-Payment mode (i.e. NEFT-RTGS, Internet Banking, Credit / Debit Card) only, to the agency empanelled by Government of Bihar for centralized e-Procurement.
8. The technical and financial bids must be submitted through e-Procurement Portal (<https://eproc2.bihar.gov.in>) before the date and time specified in the NIT. The SHSB will not be responsible for delay / Non Submission of Tender / Non Reconciliation of online Payment caused due to Non availability of Internet Connection, Network Traffic/ Holidays or any other reason.
9. The bidders shall submit their eligibility and qualification details, Certificates as mentioned in the tender document, in the online standard formats given in e-Procurement Portal (<https://eproc2.bihar.gov.in>) at the respective stage(s) only.
10. The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria / technical bids and other certificate /documents in the e-Procurement Portal (<https://eproc2.bihar.gov.in>).
11. The Bidding documents shall be submitted in the mode as mentioned below:

(1) Earnest Money Deposit (EMD)	Online Mode
(2) Technical Bid	Online (Cover-Technical Stage)
(3) Financial Bid	Online (Cover-Cost Bid Stage)

12. The bids must be uploaded (e-mode/online) at the e-Procurement Portal (<https://eproc2.bihar.gov.in>).
13. All prospective tenderers may attend the Pre-bid meeting. The venue, date and time are indicated in Schedule of Events as in **Clause 4** above.
14. SHSB reserves the right to accept or reject all or any of the tender/tender document or change modify, cancel the terms and condition of NIT without assigning any reasons at any stage and time.
15. For further enquiry and information, please contact to the following officers during office hours 9:30 AM to 6:00 PM-

Shri N.K.P. Singh, Incharge House Keeping, SHSB, Mob.: 9470003000

16. All further notifications/Corrigendum/Addendum, if any shall be posted on e-Procurement Portal (<https://eproc2.bihar.gov.in>)

Disclaimer: Please note, in the "Estimated value box" on the e-Procurement Portal (<https://eproc2.bihar.gov.in>), "Zero" has been mentioned, by State Health Society, Bihar(SHSB). The actual value of the total works depends on the L1 rate decided by this tender for each items and therefore due to this, it has been mentioned "Zero". The bidders are requested to quote the bids based on the terms and conditions mentioned in the tender document.


 Executive Director (ED)
 State Health Society, Bihar